Frequently Asked Questions

How do I check whether my date is available?

Simply complete our enquiry form with your event date, venue, postcode, hire time and the games you are interested in. We'll check availability and provide a friendly, no-obligation quote.

What types of events do you cater for?

Our games are suitable for weddings, birthdays, family celebrations, corporate and team-building events, school fêtes, charity fundraisers and community events.

What is included in the hire?

Your package can include delivery, setup and collection. Hosted packages are also available if you would like us to stay, encourage participation and keep the games running throughout your event. Your quotation will clearly explain what is included.

How long can we hire the games for?

Hire times are flexible and can be arranged around your event. Please include your preferred setup and collection times when enquiring.

Do you deliver and collect?

Yes. We are based in Wrexham and cover North Wales, Cheshire and Shropshire. Free delivery may be included within our local delivery area, with longer-distance delivery quoted separately.

Can the games be used indoors?

Yes, provided the venue has enough suitable space and gives permission. Please check with your venue before booking. We are also happy to liaise directly with your venue if required.

What happens if it rains?

Some games can be moved indoors if suitable space is available. We also have a 6m x 3m gazebo available as an optional extra for weather cover. In severe weather, certain games may not be safe to use. Please see our Terms & Conditions for full details.

How much space will we need?

This depends on the games selected. Once we know the size and layout of your available area, we can recommend the games best suited to your venue.

Do the games require supervision?

Children must always be supervised by a responsible adult. Our equipment must not be left unattended where children are present. A hosted service is available if you would like us to manage the games and encourage guests to take part.

Are your Pillory Stocks safe?

Our stocks do not lock, allowing participants to place their head and hands through and move away easily. Participation is always voluntary, and responsible adult supervision is required. A risk assessment is provided with every Pillory Stocks hire.

Can we add the wet sponge or cream pie challenge?

Yes! Our Pillory Stocks can be used for photographs or combined with a wet sponge or cream pie challenge. Access to a nearby water supply may be required for wet sponge activities.

Are you insured and DBS checked?

Yes. Sunnie Day Memories has Public Liability Insurance, and Sian holds an Enhanced DBS certificate, giving you additional peace of mind.

How do we secure our booking?

Your date is secured once your booking form has been completed and the required booking deposit has been received. Full payment details and deadlines will be included in your quotation and booking documents.

Is a refundable damage deposit required?

A refundable damage deposit will apply to self-service hires. This will be confirmed before booking and returned after collection, provided the equipment is returned in the agreed condition.

Can we choose which games we would like?

Yes. Let us know which games interest you and we'll help create a package suitable for your event, venue and available space. Games are subject to availability.

Where can I read the full booking conditions?

Our full Terms & Conditions are available here. Please read them before confirming your booking, as they contain important information about payments, cancellations, weather, supervision and responsibility for hired equipment.